



MASSACHUSETTS FAMILY INSURANCE

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[Science \(1\)](#)

[Sports \(1\)](#)

[Travel \(1\)](#)

[Main](#)

Types of Roofing Scams & How to Avoid Them

Roofing scams are a frequent, significant issue that every homeowner should be aware of. These scams can result in consequential financial losses and structural damage.

Types of Scams

- Storm Chaser Scammers
- Fake Damage Claims
- Unbelievably Good Offers
- Insurance Fraud




Tips to Give Your Customer

- Consult with your broker:
 - When you are approached by a roofing company advising you of any damage you may or may not have, call us immediately to assess the inspection report and whether or not it makes sense to report a claim.
- Do not allow any contractors unaccompanied onto your roof.
 - Roof scammers can cause damage to your roof as proof of storm damage.
 - An unaccompanied person can slip and fall off the roof in violation of OSHA regulations.
- Don't rush into anything:
 - Take your time, ask to see references from previous work, check the status of their roofer's license, and visit the [Better Business Bureau](#).
- Do your research:
 - Get quotes from a few different companies to understand their pricing and industry standards.
- Listen carefully to what is being offered:
 - If a contractor offers incentives at no cost to you, these can be signs of insurance fraud.
- Don't be afraid to say no:
 - You are not obligated to sign a contract. If you feel unsure at anytime about the credibility of the offerings, ask the contractor to leave.



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